<div class="printBefore"> <h1 class="pageTitle">NMHS30290 Management and Quality Improvement</h1> <h2>Academic Year 2019/2020</h2>

This module introduces the student to the key principles/theories of management and leadership, quality improvement, and information management systems. It provides the student with an understanding of how management and leadership, quality improvement and the information impact within the clinical practice. Issues concerned with maintaining quality in nursing/midwifery and health care, including change management, and clinical audit will be further explored. Additionally, students will be introduced to a number of methods and tools that may be used to measure quality in healthcare. The effect of informatics on the healthcare consumer as well as professional practice, administration, research and education are also explored. </div>

<div style="text-align:center;">Curricular information is subject to change</div>

What will I learn?

Learning Outcomes:

- 1. Critically analyse and demonstrate a knowledge of the key principles of leadership and management and explain their difference between management and leadership
- 2. Critically discuss the concept of quality in health care in the context of nursing & midwifery
- 3. Explore the value of information systems to the management of a clinical environment
- 4. Critically analyse how information management systems contribute to effective organisational structures and quality of care

Indicative Module Content:

Healthcare systems & Irish healthcare system

Management and leadership theories

Environment of care/Professional Practice

Principles of Quality in Healthcare

Managing and leading nursing/midwifery care

Principles of co-ordination, delegation, supervision, and monitoring of nursing care

Principles of Information Systems in Healthcare

Standardised language for practice in the delivery of nursing & midwifery care Information and Communication Technologies (ICT)

Data Protection and E-Health

Teamwork, staffing, clinical handover and open disclosure

Conflict Management - self directed learning

Managing change & organisation culture

Auditing in action and measuring standards to improve quality of care

Lean systems in Healthcare

How will I learn?

Student Effort Hours:

Student	Hours	
Effort Type		
Lectures	34	
Autonomous	90	
Student		
Learning		
Total	124	

Am I eligible to take this module?

<div class="subHeadCB">Requirements, Exclusions and Recommendations</div>

Not applicable to this module.

<div class="subHeadCB">Module Requisites and Incompatibles</div>

Equivalents:

Manag and Qual Improv (NURS30290)

How will I be assessed?

Assessment Strategy

Description	Timing	Open Book	Component	Must Pass	% of Final
		Exam	Scale	Component	Grade
Essay:	Coursework	n/a	Graded	Yes	100
Written	(End of				
Coursework	Trimester)				

<div class="row"> <div class="col-sm-6">Carry forward of passed components Yes</div> </div>

What happens if I fail?

Resit In	Terminal	
	Exam	
Spring	No	

Assessment feedback

<div class="subHeadCB">Feedback Strategy/Strategies</div>

* Feedback individually to students, post-assessment

* Group/class feedback, post-assessment

<div class="subHeadCB">How will my Feedback be Delivered?</div>

Feedback individually to students, post-assessment - this is given orally, and written/annotated feedback out of class, in a meeting.

Group/class feedback, post-assessment - this will be given as written feedback through the VLE.

Reading List

<div class="pageBreak"><nav class="white-box no-left-arrow zero-top-margin">

<h1 class="printOnly"> UCD Course Search

Management and Quality Improvement (NMHS30290) </h1><h3 class="printOnly">Academic Year 2019/2020</h3>The information contained in this document is, to the best of our knowledge, true and accurate at the time of publication, and is solely for informational purposes. University College Dublin accepts no liability for any loss or damage howsoever arising as a result of use or reliance on this information.

<h4 class="noPrint">Management and Quality Improvement (NMHS30290)</h4>

<dl>

<dt>Subject:</dt>

<dd>Nursing, Midwifery & Health Sys</dd>

<dt>College:</dt>

<dd>Health & Agricultural Sciences</dd>

<dt>School:</dt>

<dd>Nursing, Midwifery & Health Sys</dd>

<dt>Level:</dt>

<dd>3 (Degree)</dd>

<dt>Credits:</dt>

<dd>5.0</dd>

<dt>Trimester:</dt>

<dd>Autumn</dd>

<dt>Module Coordinator:</dt>

<dd>Dr Phil Halligan</dd>

<dt>Mode of Delivery:</dt>

<dd>Face-to-Face</dd>

<dt>Internship Module:</dt><dd>No</dd>

<dt>How will I be graded?</dt>

<dd>Letter grades </dd>

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