

Event:	LD161715 - Dealing with Distressed Students
Subject:	
Event Overview:	The workshop is designed to be an interactive and enjoyable learning experience, to build on the knowledge
	and experience already held and to support personal and professional growth to enable staff to deal with
	stressed and emotionally distressed students.
Event Objectives:	To train staff to feel equipped and confident to deal with students who are highly stressed or in emotional
	distress.
Event Content:	Recognizing stress in others typical stressful situations for students
	How to use and apply the UCD Mental Health Policy
	Active Listening skills
	Staying present with difficult emotions in the room
	Responding with empathy
	Assessing student needs
	Tips for dealing effectively with a stressful situation
	Supporting, without playing counsellor (boundaries)
	Whats right or wrong to say
	Role Play
	UCD Student Mental Health Policy
	Discussion, Q&A, Feedback.
Notes:	
UCD Instructor:	
Instructor (External):	Niamh Hannan
Building:	Ardmore House
Room:	Boardroom 1
When:	09.30 on 28-Feb-17 for 3.5 hours